



**ACCESSNEBRASKA
CUSTOMER SERVICE CENTER
1-800-383-4278**

Provider Menu

If you are a Medicaid provider, say **Medicaid** or press 1
If you are a Child Care provider, say **Child Care** or press 2
If you are other type of service provider, say **Other** or press 3
To return to the main menu, say **Main Menu** or press 9
To end this call, please hang up

Medicaid Provider

For client eligibility, say **Eligibility** or press 1
To report a change, say **Change** or press 2
For all other questions, say **Other** or press 3
To go back to the previous menu, say **Previous** or press #
To return to the main menu, say **Main Menu** or press 9
To end this call, please hang up

Child Care Provider/Other Service Provider

For claim information, say **Claims** or press 1
To report a change, say **Change** or press 2
To discuss Service Agreement, say **Agreement** or press 3
To order forms, say **Forms** or press 4
For Licensed Child Care provider information,
say **License** or press 5
For all other questions, say **Other** or press 4
To hear these options again, say **Repeat** or press *
To go back to the previous menu, say **Previous** or press #
To return to the main menu, say **Main Menu** or press 9
To end this call, please hang up

Contractor

If you are an Employment First contractor, say **Employment First** or press 1
If you are an Aged and Disabled Waiver contractor, say **Aged and Disabled** or press 2
If you are an Employment and Training contractor,
say **Employment** or press 3
To return to the main menu, say **Main Menu** or press 9
To end this call, please hang up

State Inquiry

To verify client eligibility, say **Eligibility** or press 1
To verify sixty month TANF, say **TANF** or press 2
To hear these options again, say **Repeat** or press *
To return to the main menu, say **Main Menu** or press 9
To end this call, please hang up

The Phone system uses the entry of the last 4 digits of the
Client's Social Security Number and Birth Date in order
to direct calls to the case managers.